

**1) What are the age restrictions?**

- a) There are none. We'll be glad to let anyone try climbing and have harnesses to fit just about anyone. If you have a young child (2-5 or so) we typically give them 2-3 climbs before you pay to see how much they enjoy it.

**2) What is belaying?**

- a) Belaying refers to a variety of techniques climbers use to exert tension on a climbing rope so that a falling climber does not fall very far. The belayer is basically the spotter for the person climbing up the wall.

**3) Do you have someone available to belay for me/my kids?**

- a) No. Our staff is here to teach you how to belay if you're 13 years old or older, and then to watch to make sure that everyone is using all of the elements of the gym safely. You can hire belayers for parties or groups at a rate of \$10/hour per belayer.

**4) How long does it take to learn how to belay?**

- a) A belay lesson typically takes around 15-20 minutes for smaller groups (2-6 people). Everyone is different, so that can vary some, but it's rare for the lesson to take more than 30 minutes.

**5) Do I have to pay for a belay lesson?**

- a) No. It has always been included in the cost of a day pass if necessary and we have no intention of changing that.

**6) Do I have to pay to be a spectator?**

- a) No. Only those that are climbing are required to pay.

**7) Do you have any height/ weight restrictions?**

- a) No. The rope systems and equipment are designed to hold far more than the heaviest of people. We have harnesses that can fit up to about a 58" waist.

**8) What are your least busy times?**

- a) Weekends through the winter months tend to have more groups scheduled than the rest of the year. We schedule our groups based on how many climbers are in them to try to limit overcrowding. That being said, we never know how many people will decide to walk in at any given time. We have lots of ropes and plenty of wall space, and we will always do our best to accommodate everyone that comes through the door.

**9) It's snowing/supposed to snow (AHHHHH!!!!) Are you closed/closing?**

- a) We do our best to stay open for minor snowstorms. The best bet is to take a look at our facebook page a few hours before we're supposed to open for the latest. You can also call and check our answering machine for updates.

**10) How does a punch pass work?**

- a) Punch passes are good to be used as your day pass only. They do not expire, and do not include any gear rentals. You may use your punch pass for your friends or family as well as yourself.

**11) How do memberships work?**

- a) Memberships are available in one month, 3 month, yearly, and family yearly. Memberships are for admission only and do not include any rentals. To make

yearly memberships more affordable you can break them into monthly payments. A single membership comes to around \$33 per month, and family about \$48 per month for up to 3 **immediate family members** (no exceptions).

**12) Will you donate anything to our cause/event/school/church etc.**

- a) Most likely, yes. We do not do monetary donations, but we do offer two free day passes to be used for raffles or door prizes. If you would like to request a donation please email us at [email@readingrocks.com](mailto:email@readingrocks.com) and include all necessary information including your non profit tax ID and address to send the donation to.

**13) Do you have auto-belays?**

- a) No. We're old school and that's still working for us.